

**WE NEED YOUR HELP –  
MEDICAID REDETERMINATION EFFORTS ACTIVELY UNDERWAY**

**Maryland HealthChoice**

July 5, 2023 – As you are aware, redetermination efforts are actively underway. Maryland Medicaid renewals are NOT automatic this year and require action on the part of the Medicaid beneficiary. MDH has launched the Medicaid redetermination campaign and created various media to help notify Medicaid recipients of the action needed on their part to maintain Medicaid coverage.

The first disenrollments occurred May 31<sup>st</sup> from the Medicaid program. Approximately, 10,000 members lost coverage due to a change in income level, and another **25,000** people lost eligibility because they did not complete the necessary renewal paperwork. Current statistics can be found on the MDH website here:

<https://health.maryland.gov/mmcp/Pages/MedicaidCheckIn-Data.aspx>

We need YOUR help to get this message to the Medicaid members you provide care to as well. While they are in your office, getting the care they need, have these conversations with them. There are a variety of available resources in the provider toolkit found here: <https://health.maryland.gov/mmcp/Pages/MedicaidCheckIn-Providers.aspx>.

Please watch and share this video clip to learn more about Medicaid Check-In and how to help our participants: <https://www.youtube.com/watch?v=CBHxYbxwIAE>

CRISP is also aiding in the redetermination efforts. Please view the available links below to learn more:

<https://www.crisphealth.org/wp-content/uploads/2023/05/Supporting-Patients-Providers-During-Medicaid-Redetermination-FAQs-4.26.23.pdf>

<https://www.crisphealth.org/wp-content/uploads/2023/05/Supporting-Patient-and-Providers-During-Medicaid-Redetermination-4.26.23.pdf>

<https://www.crisphealth.org/medicaid-redetermination/>



MedStar Family  
Choice



For questions concerning this Provider Alert, please contact your respective Provider Relations Department:

- MFC-Maryland during business hours: Monday through Friday (8:30am to 5:00pm). Phone: **800-905-1722 Option 2**. Email: [mfc-providerrelations2@medstar.net](mailto:mfc-providerrelations2@medstar.net)
- MFC-Maryland Ancillary Contracting Department. Email: [mfc-ancillary@medstar.net](mailto:mfc-ancillary@medstar.net)

**It's how we  
treat people.**